

EXCLUSIVE ★ DESIGN
by FORMOSA



Instructions for arranging and maintenance of mosaic

Instructions for arranging and maintenance of glass mosaic

ENG

Please read the following instructions which can help in the proper arrangement of mosaic. Observing the below guidelines will ensure many years of satisfaction from use.

CUTTING mosaic

1. Mosaics are made of glass with the purpose of covering inside walls of buildings.
2. Mosaics are mounted on a mesh which is easy to cut. It is best to choose the mosaic size (or draw aside/together) rows of blocks in such a way that there was no need to cut glass.
3. Cutting the blocks of glass mosaic requires professional tools for cutting glass.
4. Before starting the assembly of the mosaic, remove the sticker with product marking from the surface.

PREPARING THE BASE AND GLUING

1. The glass mosaic should be glued on white, flexible mortars designed for arranging the glass mosaic.
2. Before gluing the plasters, prepare the base properly, so that it was clean, even and stable. All bumps should be smoothed.
3. When arranging the mosaic with glue, strictly observe the instructions given by the manufacturer of the product. With improper use of glue gluing mortars, the mosaic can be damaged.
4. After gluing a plaster, immediately remove the glue from the surface of the mosaic, as well as from your hands and tools. The remains of glue cannot be left on the mosaic.

POINTING

1. Use only fine-grain grouts designed for glass mosaics.
2. The grout can be applied evenly with the surface of a tile, or it can be partially taken out.
3. Point using soft rubber grout float. Observe the instructions and parameters provided on the packaging of grout.
4. After application, cleanse with a clean sponge and water.

MAINTENANCE

1. Use agents for glass surfaces without abrasive properties.
2. Cleaning the surface: glass mosaic should only be cleaned with a small not scratching material. Cleaning agents cannot dry on the surface of the mosaic.

CAUTION: Glass mosaics painted and backed from the bottom should not be used in places constantly exposed to water.

Differences in shades and sizes of blocks

Glass mosaic is produced from the natural material, that is why the thickness and size of stone may be varied (tolerance of the dimensions given in the catalogue amounts to $\pm 2\%$). The above mentioned conditions do not constitute basis for complaints. So, make sure that the mosaic planned for one room was always ordered from the same batch. Before arranging the mosaic, make sure that the purchased batch of mosaic has the proper quality, size and shade. Failure to observe the above mentioned conditions does not constitute basis for complaints.

GUARANTEE

The guarantee is given for the period of 5 years counting from the day of selling the goods to a customer.

The guarantee does not include: mosaics with damage resultant during improper assembly (e.g. due to the use of improper gluing materials); natural wear and tear; mechanical damage during use (scratches, scrapes); pouring with liquids; varied colours.

Natural characteristics of the glass mosaic create an original hue and style, the slab might differ from the colour fan-deck. Assembly works should be entrusted to professionals. Improperly arranged slabs are not subject to guarantee.

Before arranging the mosaic, make sure that the purchased goods have the proper quality, size and shade. Improperly arranged slabs are not subject to guarantee.

Failure to observe the above mentioned conditions does not constitute basis for complaints.

RULES OF FILING COMPLAINTS

1. A complaint is to be filed in writing to the address of the seller or the company: MIDAS ul. Przemysłowa 48, 26-052 Nowiny, within not longer than 30 days from the date of detecting a defect. The letter should contain the colours, number of defective slabs or the defective surface, and the justification of the complaint.
2. A xero-copy of the confirmation of purchase of the mosaic (receipt or invoice) should be attached to the complaint.
3. The company reserves the right to verify the mosaic in order to specify whether the complaint is legitimate.
4. If the complaint will be found to be legitimate, the customer will have the right to exchange the defective product to the product that is free from defects in the damaged part, to have the price of the product decreased, or to have the product repaired by removing the defect. In case it will be impossible to supply the mosaic with identical parameters as the one used by the customer, or it will be impossible to remove the defect, the amount for the damaged part will be reimbursed to the customer.
5. Customers' complaints will be considered within 14 days.

The guarantee on goods sold does not exclude, limit or suspend the rights of a purchaser resulting from goods being incompatible with a contract.

Instructions for arranging and maintenance of stone mosaic

ENG

Please read the following instructions which can help in the proper arrangement of mosaic. Observing the below guidelines will ensure many years of satisfaction from use.

CUTTING mosaic

1. Stone mosaics are made of natural stone, i.e. marble, travertine, sandstone.
2. Cutting the mosaic can be done by cutting the assembly mesh.
3. Cutting the blocks of stone mosaic requires professional tools for cutting stone.
4. Amateurish cutting of stone mosaic at home is difficult, therefore we recommend to arrange the mosaic pattern in such a way so that there was no need to cut individual blocks.
5. Before starting the assembly of the mosaic, remove the sticker with product marking from the surface.

GLUING mosaic

1. The stone mosaic should be glued on white, flexible mortars designed for arranging the stone mosaic. Observe the instructions and parameters provided on the packaging of glue.
2. Before gluing the plasters, prepare the base properly, so that it was clean, even and stable. All bumps should be smoothed.
3. When arranging the mosaic with glue, strictly observe the instructions given by the manufacturer of the product. With improper use of glue gluing mortars, the mosaic can be damaged.
4. After gluing a plaster, immediately remove the glue from the surface of the mosaic, as well as from your hands and tools. The remains of glue cannot be left on the mosaic. In case the glue dries on the surface of the mosaic, follow the recommendations of the manufacturer of the glue.
5. The glued mosaic should be left to dry, in accordance with the recommendation of the manufacturer of the glue.

POINTING mosaic

Before the total pointing of the stone mosaic, we recommend to test the grout on a smaller surface of stone in order to prevent colour variations.

1. CAUTION: Before pointing the stone mosaic, impregnate the stone so the grout did not bleach it. Colourful grouts with intensive colours may change the shade of the stone.
2. Use grouts designed for stone mosaics.
3. Point using rubber grout float. Observe the instructions and parameters provided on the packaging of grout.
4. The grout can be applied evenly with the surface of a tile, or it can be partially taken out.
5. After application, cleanse with a clean sponge and water. Do not use for twenty-four hours.
6. Observe the recommendations of the manufacturer of the grout.

IMPREGNATING mosaic

1. Protective impregnation: in order to strengthen and secure the stone, we recommend to impregnate the mosaic with the preparations generally available on the market dedicated to mosaics.

Differences in shades and sizes of blocks

Stone mosaic is produced from the natural material, that is why the thickness and size of stone may be varied (tolerance of the dimensions given in the catalogue amounts to $\pm 2\%$). So, make sure that the mosaic planned for one room was always ordered from the same batch. Before arranging the mosaic, make sure that the purchased batch of mosaic has the proper quality, size and shade. Failure to observe the above mentioned conditions does not constitute basis for complaints.

GUARANTEE

The guarantee is given for the period of 5 years counting from the day of selling the goods to a customer.

The guarantee does not include: mosaics with damage resultant during improper assembly (e.g. due to the use of improper gluing materials); natural wear and tear; mechanical damage during use (scratches, scrapes, dents); pouring with liquids; varied colours; natural change of colour due to sunlight.

Natural characteristics of the stone mosaic create an original hue and style, the slab might differ from the colour fan-deck. Assembly works should be entrusted to professionals. Before arranging the mosaic, make sure that the purchased goods have the proper quality, size and shade. Improperly arranged slabs are not subject to guarantee.

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